

Cambridge Analytica's Facebook Scandal - II

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What is the issue?

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• A global data analytics company is in spotlight for involving in a data scandal during US election.

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 The Facebook data breech involved is a wake-up call for technology companies, policymakers and internet users alike.

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What is the scam?

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• Cambridge Analytica, a data analytics company, managed to harvest data from Facebook users.

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• This was used to build psychological profiles of more than 50 million individuals.

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- A whistle-blower has uncovered it all, highlighting the commercial nexus between Analytica and US politicians.
- This was particularly in relation with predicting and shaping voting preferences.
- A company called Global Science Research (GSR) used a personality App with the permission of Facebook, for supposedly academic research purposes.

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• With the help of this, a psychology lecturer at Cambridge University managed to harvest data.

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• Data of millions of FB subscribers who used the personality App was sold for presidential campaign.

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What is Facebook's response?

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• FB's stand is that GSR gained access in a legitimate manner.

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• But it allegedly violated the rules of agreement by passing on the secured information to a third party, namely, the Republican Party.

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• There are no charges on the company as yet that the data in question was obtained through hacking of the Facebook website or by any other unethical technological means.

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What is the significance?

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• The scam sends out a worrying warning on the imminent threat in the digital world.

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• The impact of the latest data breach could have been limited if users were aware that they could actually turn off permissions to third party applications.

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• Unfortunately, it took a data breach incident for Facebook to proactively highlight this security feature.

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What measures need to be taken?

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- The entire business model around personalised advertising requires access to more and more user information.
- \bullet Some of these activities could be legitimate but it needs to be clearly defined and communicated to the users. \n
- The data breach at Facebook is a wake-up call for technology companies, policymakers and consumers of data services.
- These companies must create awareness about data protection.
- \bullet This should be backed up with strong data protection laws that impose heavy penalties on violators. $\mbox{\sc harmonic}$

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 In all, the scandal calls for tech companies to draw a healthy balance between winning clients and the expenditure involved in nursing privacy and protecting data.

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Source: Business Line

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