

Improvising the 59-minute loan scheme

What is the issue?

The concerns on poor loan disbursements persists even after the introduction of the 59-minute loan scheme.

What is the 59-minute loan scheme?

- The government announced the '59 minute' loan scheme for MSME sector in 2018.
- The scheme promises loans of up to Rs. 1 crore from public sector banks (PSBs) through an online lending marketplace called 'psbloanin59minutes'.
- This portal approves a loan in 59 minutes and connects the borrower to the bank branch for sanction and disbursal.

What is the need?

- According to 'MSME Pulse', the MSME loan market (under Rs. 25 crore) is estimated to be around Rs. 25 lakh crore, of which, PSBs hold almost 50% share.
- Further, PSBs have a dominant share of over 75% for loans under Rs. 10 lakhs, highlighting their critical role in financial inclusion.
- The biggest advantage of a PSB loan is its <u>low cost</u>, which could be 5-7% lower than that of NBFCs.
- For a small borrower looking for a <u>collateral-free loan</u> under Rs. 1 crore, PSB loans are critical, as both private banks and NBFCs mostly lend against security.
- PSB loans are also an important source of funding for the manufacturing sectors such as food processing, textile, chemicals, and auto components.
- As such, this policy measure may be a sincere attempt to reduce the time and effort required to secure credit from PSBs, thus easing the life of an entrepreneur.

What are the concerns?

• The demand for such a portal is validated by both the large number of

- applications (around 1.31 lakh) received within two months of its launch, and their total loan value.
- However, unless these applications translate into loan disbursals, the portal would remain just another channel for PSBs to generate qualified leads.
- The difficulties in getting a loan from PSBs stem from <u>unwillingness of the ground-level staff</u> to even accept the loan application.
- Even after a loan is approved, the <u>high turnaround time</u> for the disbursal remains a challenge.
- Therefore, the portal is a good first step to at least reduce the number of branches to be visited.
- In addition, the MIS behind the portal would make it easier for the banks to monitor loan rejections.
- Thus, the scheme's success depends on the ability of PSBs to quickly disburse the loans that are approved by the portal.
- According to official data, the portal received 1.31 lakh applications during the first 50 days of its launch, of which, around 1.12 lakh applications were approved, with a strike rate of 85%.
- However, of these 1.12 lakh applications, sanctions were accorded for just 40,669 cases, indicating that just over a third of the approved loans were sanctioned.

What should be done?

- <u>High approval ratio</u> by this scheme suggests that either most of the SMEs that are applying through the portal have good credit quality or the portal's credit approval norms are not strict enough.
- Also, <u>low loan sanction ratio</u> indicates that the turnaround time for loan sanction is more than two to three weeks and a number of applications are still undergoing due diligence and, thus, do not reflect in the sanction data.
- Addressing these issues would require deeper integration of the portal with banks' processes.
- The credit approval process should <u>capture the existing liabilities</u> of the borrower so that there are no disputes on quantum of credit to be sanctioned.
- Also, it should assess the availability of other resources such as land/technology with the borrower before sanctioning term loan for a new asset.
- On the policy front, the norms for takeover of loans among lenders should be relaxed.
- For example, under the current set-up, obtaining additional working capital loan from a different lender would be difficult.
- This is because banks would not be inclined to share security on equal

footing with the fellow lenders for such small exposures.

• These concerns have to be addressed to make the portal serve its intended purpose.

Source: Business Line

