

Political Micro-targeting

What is the issue?

- Social media platforms need to be regulated by a holistic data protection law that take issues such as political micro-targeting seriously.
- The Personal Data Protection Bill, 2019 is the draft of the data protection law that was introduced recently.

What does the new draft law say?

- It empowers the Centre to notify social media platforms as significant data fiduciaries if those platforms'
 - 1. User base crosses a certain threshold and
 - 2. Actions may have an impact on electoral democracy.
- This provision merits serious discussion to ensure that digital tools are used for enhancing democracy through citizen engagement.
- It will also ensure that these digital tools are not for harvesting personal data for voter targeting.
- In the Internet age, any data protection law must be alive to the potential impact of social media companies in shaping public opinion.

How is today's world of political advertising?

- Online presence is a key source of competitive advantage.
- This realisation gave rise to strategic efforts by political parties to tap into the fragmented political discourse by catering to the individual.
- Earlier, the idea was to capture mass issues. But in the present day, the focus of the campaign is the individual.
- Over the years, political advertising firms have devised sophisticated tools to gather voter data and made proper campaign products out of it.
- The reason why this issue becomes important is that the passive users are just not aware of what they are being subjected to.

How political parties target individual voters?

• Political parties are increasingly employing data-driven approaches to target

individual voters using tailor-made messages.

- Such profiling has raised huge concerns of data privacy for individuals and has become a burning issue for political debate.
- Therefore, the concerns related to regulation of the digital world are being debated in all jurisdictions which have experienced the impact of this technological advancement.
- The reason for these debates is common to all jurisdictions i.e. to arrest any negative externalities emerging out of the Internet.
- **Solution** Any regulatory framework needs to have both supervisory mechanisms in place and effective law enforcement tools in its quiver.

Is this practice a characteristic of Indian politics?

- Not particularly. The US and European countries are equally affected by the impact of this unregulated practice of micro-targeting.
- This practice has raised some serious concerns with regard to,
 - 1. The kind of data that is being collected,
 - 2. The manner in which voters are being profiled,
 - 3. How transparent the process of profiling and targeting is,
 - 4. What the nature of functioning of organisations engaged in this business is, and
 - 5. How neutral globally present intermediaries such as Google are.

Why informational autonomy of the voter is under threat?

- It is under threat because the entire business of collecting personal data continues to remain **unregulated** and is also **proprietary in nature**.
- It is extremely difficult to trace the methods used by such firms to scrutinise the personal life and intimate details of the individual.
- Profiling the potential voter has become a thriving industry. So, there are extremely well-crafted techniques are used in electoral campaigning.

What would be the impact?

- There is serious harm to the country's democratic nature resulting on account of loss of informational autonomy.
- The liberating and anti-establishment potential of the Internet are considered as a promise for the health of a liberal democracy.
- At the same time, it can have serious ramifications if this potential is used by demagogues to spread fake news and propaganda.

What needs to be done?

• While Internet innovators have continued to develop more advanced

technologies, the regulators have never been able to catch up with it.

- The scope of a data protection framework needs to be sensitive towards the magnitude of a variety of data usage.
- It is likely that within a few years, Indian political parties may use data effectively to target individual voters.
- It is to be seen how the privacy law responds to the implications of political micro-targeting.

Source: The Hindu

